



WE ARE JUST GUESTS OF THE PLANET

"We are just Guests of the Planet" is the guiding principle of Pestana Hotel Group's sustainability program, Planet Guest. This reflects our deep respect for the environment and our belief that the future of our business and society hinges on living in harmony with nature. We are dedicated to enhancing our environmental impact and gradually reducing it.

GREEN KEY GOLD

We are thrilled to announce that our sustainability efforts have been recognized with the prestigious Green Key Gold certification! Green Key is the leading sustainability certification for the Dutch travel and leisure industry, and we achieved this with the support of sustainability expert Green Label Service

Some of our initiatives:



Social commitment:

- Donations to Santo António Kindergarten in São Tomé, where 350 children are welcomed. Contributions are split equally between our guests and Pestana Hotel Group



Sustainable collaborations:

- Partnering with Earth Water to support water projects in areas facing drinking water shortages.
- Collaborating with the Hotels for Trees Foundation to promote a greener hotel industry. For every day a guest skips housekeeping services, a new tree is planted in reforestation projects locally and internationally.
- Informing our suppliers about our corporate social responsibility practices and requesting their cooperation through a sustainability declaration.



Reduce energy, water, greenhouse gases and waste:

- Energy-efficient LED lighting and sensors throughout the hotel.
- Energy-saver cards in hotel rooms that turn off electricity.
- Water-saving faucets and showers, without compromising on comfort.
- Charging stations for electric cars.
- Minimizing packaging and single-use items.
- Soap dispensers in restrooms and showers.
- Reducing plastic usage.
- Reduction of food waste.



Sustainable products:

- All daily cleaning products are sustainable and carry an eco-label.
- In our restaurant you will find vegetarian/ vegan options and local products
- At the breakfast buffet we offer sustainable options such as Madame Hagel and TLANT.
- We use eco certified products, such as printing paper and napkins

Thank you for your interest! We gladly welcome any tips for a greener stay and would love to hear your suggestions.

Dated: 22 November 2024

Gijs Wehkamp

General Manager

Guilherme Meyhofer de Carvalho

Rooms Division Manager

Filipe Martins

F&B Manager